

Strengthening Microsoft 365 Oversight

with AdminDroid

CUSTOMER PROFILE

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INTRODUCTION

AluK, a global leader in aluminium construction systems, relies on Microsoft 365 for daily operations across multiple locations. With a growing reliance on cloud-based tools, they needed better visibility into user activity, license usage, and security events such as MFA enrollments and admin privilege changes.

Microsoft 365's built-in tools offered only a limited view of their environment which made it difficult to retain long-term data, track unauthorized access attempts, and efficiently manage licenses. To bridge these visibility gaps, AluK implemented AdminDroid's advanced reporting, auditing, and alerting capabilities.

CHALLENGES

Overcoming Visibility Gaps in M365

Before implementing AdminDroid, AluK faced key challenges:

Short-Term Data Retention:

Microsoft 365's default reports retained data only for a short period, making long-term analysis difficult.

Manual Reporting:

Generating reports across different Microsoft 365 services required significant manual effort and was time consuming.

Security Oversight Limitations:

Tracking Multi-Factor Authentication (MFA) enrollments, monitoring admin privilege escalations, and detecting unauthorized access attempts required a more structured approach.

Inefficient License Management:

Identifying inactive or disabled accounts and optimizing license distribution was time-consuming.



Without a centralized solution, AluK's IT team lacked the flexibility to generate **long-term reports** and **detect potential security risks**.

SOLUTION

Gaining Full Visibility with AdminDroid

To address these challenges, AluK adopted AdminDroid's reporting and auditing features, improving their approach to Microsoft 365 management.

Enhanced Security Monitoring:

AluK leverages AdminDroid's security-focused reports and alerts to:

- ❖ Monitor admin privilege escalations to detect potential security risks.
- ❖ Receive real time alerts on unusual user activities for faster responses.
- ❖ Track MFA enrollments to ensure authentication policies were followed.

Efficient Reporting & Long-Term Data Access:

AluK now benefits from long-term access to historical data through AdminDroid, enabling them to:

- ❖ Automate report generation, reducing manual workload.
- ❖ Combine multiple reports for a unified view of Microsoft 365 activities.
- ❖ Retain historical data beyond default retention limit for long-term trend analysis.

Optimized License and User Management:

AluK manages licenses more efficiently with AdminDroid's scheduled reports enabling them to:

- ❖ Track inactive and disabled accounts to optimize license allocation.
- ❖ Receive automated updates on license utilization, reducing unnecessary costs.

CUSTOMER EXPERIENCE

Simple Integration and Responsive Support

AluK discovered AdminDroid through a trial and found the integration process straight forward. The IT team quickly adopted it, integrating AdminDroid into their workflow without disruption.

AluK gave AdminDroid's support team a **10/10 rating** for its responsive and effective help, quickly resolving any questions.

CONCLUSION

A Smarter Approach to M365 Management

AluK has significantly improved oversight of their Microsoft 365 environment with AdminDroid's automated reporting and proactive alerts. Their IT team now tracks Microsoft 365 confidently, free from manual reporting.

Historical data access and enhanced security further strengthen their control. As AluK evolves its Microsoft 365 strategy, they look forward to the upcoming features to support their efforts.



AdminDroid

Our mission is to solve everyday challenges of IT admins and save their time. We strive to provide admin-friendly softwarewith a user-friendly interface, at a budget-friendly pricing. Try AdminDroid, and you'll love how it simplifies your Microsoft 365 management!

For a live demonstration of our flagship tool, AdminDroid Microsoft 365 Reporter, visitbelow.

Live Demo

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