



# **MoreVisibility**

# Gaining Control and Clarity with AdminDroid

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### CUSTOMER PROFILE

Organization Industry Location Website

MoreVisibility Digital Agency Florida www.morevisibility.com

# INTRODUCTION

MoreVisibility, a digital marketing agency, delivers strategic, data-driven solutions to clients across various industries. As part of their day-to-day operations, the organization relies on Microsoft 365 to manage internal workflows, share project-related content, and maintain visibility across departments.

While Microsoft 365's native tools provided some visibility, they fell short in areas like user activity oversight, mailbox management, and privileged access monitoring. MoreVisibility adopted AdminDroid as their solution to close these gaps and simplify their reporting process.

### Case Study Highlights

### Challenges

- Limited Visibility Into User And Admin Activities
- Time-Consuming Reporting
- Disjointed Compliance Monitoring

#### Solutions

- Track User Activity And Mailbox Usage
- Monitor Privileged Access And Admin Actions
- Automate Security And Compliance Alerts
- Streamline Compliance Auditing

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# THE CHALLENGES

### **Manual Oversight and Compliance Tracking Limitations**

Manual Oversight and Compliance Tracking Limitations MoreVisibility required an effective way to manage their Microsoft 365 environment. Their IT team faced a few recurring challenges

### Limited Visibility into User and Admin Activity

Tracking user activity and privileged account actions required excessive manual effort, with native tools offering only fragmented insights.

### **Time-Consuming Reporting**

Reports had to be manually compiled across services like Exchange Online and SharePoint, which slowed down operations.

### Obsignited Compliance Monitoring

Compliance reviews demanded manual data compilation, which became unsustainable as reporting needs grew.

Without a unified platform, maintaining visibility and enforcing security policies across Microsoft 365 services was a persistent challenge.

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"Monitoring and reporting were our biggest pain points before finding AdminDroid"

- Matthew Wittkin • MoreVisibility

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# THE SOLUTIONS

# Centralized Oversight and Compliance Reporting with AdminDroid

To address these challenges, MoreVisibility implemented AdminDroid's advanced reporting, alerting, and auditing capabilities. The platform enabled the team to:

### Automate Security and Compliance Alerts

Scheduled reports and alerts kept the team informed of unauthorized access attempts and permission changes which supported the team to respond promptly without manual tracking.

### Streamline Compliance Auditing

AdminDroid's dedicated compliance report board offers precompiled reports tailored to various regulatory standards, such as ISO-27001 and SOX. This allowed the team to access audit-ready data effortlessly, aligning with specific compliance requirements.

### Track User Activity and Mailbox Usage

AdminDroid delivered detailed reporting on user sign-ins and mailbox usage across Exchange Online, helping the team identify inactive accounts and manage mailbox storage more effectively.

### Monitor Privileged Access and Admin Actions

With enhanced visibility into elevated permissions and admin role changes, the team could maintain tighter control and make sure accountability for sensitive actions.

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# THE IMPACT

## Improved Efficiency and Visibility Across Microsoft 365

Since adopting AdminDroid, MoreVisibility has seen measurable improvements in how they manage and monitor Microsoft 365



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MoreVisibility has seen
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Faster identification of inactive accounts enabled smarter license and resource allocation.



Prebuilt compliance reports reduced the time spent preparing for audits



Proactive alerts allowed the team to respond quickly to unauthorized access and elevated permission changes, strengthening security oversight

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# CUSTOMER EXPERIENCES

### Seamless Integration and High Satisfaction

MoreVisibility discovered AdminDroid through independent research and found the integration process seamless.

The IT team rated AdminDroid a **perfect 10/10** for ease of use and adaptability within their workflow.

They also rated AdminDroid's support team a flawless **10/10** for responsiveness and effectiveness, as the team offered timely assistance and consistent reliability.

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"Very easy to integrate."

- Matthew Wittkin • MoreVisibility

# CONCLUSION

# A Reliable Solution for Visibility and Control

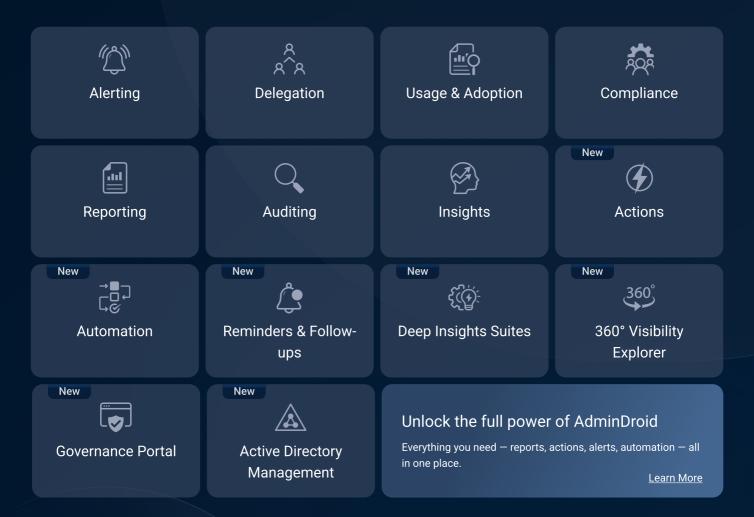
For MoreVisibility, AdminDroid has become an essential part of Microsoft 365 management. With customizable reports, real-time alerts and compliance-ready dashboards, the IT team now operates with greater clarity and confidence.

They rated AdminDroid **10/10** for meeting their reporting and auditing needs and **5/5** for reducing the complexity of Microsoft 365 management, a reflection of its impact on their operations.

AdminDroid continues to support MoreVisibility's commitment to a secure, well-monitored, and audit-ready Microsoft 365 environment

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# Explore the features trusted by thousands of IT Admins!





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