

Simplifying M365 Reporting & Auditing with AdminDroid

Case Study Highlights

Region	Burlington, USA
Industry	Medical Robotics
Customer segment	B2C
Website	www.myomo.com

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INTRODUCTION

Myomo, Inc., a wearable medical robotics company that offers increased functionality for those suffering from neurological disorders and upper-limb paralysis, leverages Microsoft 365 to support business operations and ensure seamless collaboration across teams. However, they faced challenges generating reports, tracking user activity, and monitoring security events like unauthorized access attempts and privileged user actions.

Microsoft 365's built-in tools required extensive manual effort, making data extraction and compliance tracking time-consuming. To simplify reporting, enhance security monitoring, and streamline compliance efforts, Myomo turned to AdminDroid

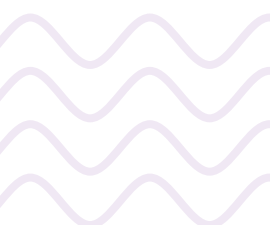
THE CHALLENGE

Time-Consuming Reporting & Security Oversight

Before implementing AdminDroid, Myomo's IT team encountered several key challenges:

- **Manual Reporting Effort** - Reports required extensive Excel manipulation to yield meaningful insights in Microsoft 365.
- **Limited Visibility into Microsoft 365 Activities** - Tracking user activity, external sharing, and privileged user actions demanded significant effort.
- **Limited Historical Data for Auditing** - Microsoft 365's default tools offered minimal historical data, complicating security audits and compliance tracking

Without a streamlined solution, Myomo struggled to generate reports efficiently, track security changes, and respond quickly to leadership data requests.



THE SOLUTION

Simplified Reporting & Security Oversight With AdminDroid

To overcome these challenges, Myomo integrated AdminDroid's reporting, auditing, and alerting capabilities, simplifying their Microsoft 365 management.

Simplified Reporting & Customizable Insights

AdminDroid gave Myomo a structured approach to reporting, which enabled them to:

- Generate reports easily in multiple formats with customizable filters.
- Access on-demand insights without additional manipulation.
- Prepare critical reports instantly for leadership discussions.



"Alerting and every possible report at my fingertips make meetings with company leadership very convenient. Everything they want to know is obtainable."

- Ryan Dixon, IT Manager at Myomo

Stronger Security & Compliance Oversight

With AdminDroid's security auditing and alerting features, Myomo can:

- Detect unauthorized access to sensitive files and privileged user activity swiftly.
- Streamline compliance tracking with automated alerts.
- Monitor external sharing and guest user activity to bolster security

Effortless License & User Access Monitoring

AdminDroid's scheduled reports deliver regular updates on license utilization and user access permissions, allowing Myomo to:

- Optimize license allocation without manual tracking.
- Identify inactive accounts quickly for better resource management.



CUSTOMER EXPERIENCE

Effortless Integration & Exceptional Support

Myomo discovered AdminDroid through a Reddit recommendation as an alternative to complex PowerShell commands. Integration was seamless and straightforward, with their IT team adapting AdminDroid effortlessly, rating the process a perfect **10/10**.



"Incredibly easy. Robert is amazing in his response times and always helpful. When AdminDroid doesn't do something, it's either on the way or there's a workaround."

- Ryan Dixon, IT Manager at Myomo

Myomo also rated AdminDroid's support a perfect **10/10** for responsiveness and effectiveness, praising prompt assistance and ongoing improvements to AdminDroid.

CONCLUSION

A Smarter Way To Manage Microsoft 365

Myomo has improved its Microsoft 365 management with AdminDroid's automated reporting and alerts, simplifying operations, strengthening security oversight, and ensuring compliance. Their IT team now generates reports swiftly, monitors security events with confidence, and manages licenses smoothly-a transformation Myomo rates a perfect **10/10** for meeting their reporting and auditing needs.

After implementation, they report a **5/5** reduction in the difficulty of managing Microsoft 365. As Myomo refines its Microsoft 365 approach, they look forward to leveraging future enhancements from AdminDroid



AdminDroid

Our mission is to solve everyday challenges of IT admins and save their time. We strive to provide admin-friendly software with a user-friendly interface, at a budget-friendly pricing. Try AdminDroid, and you'll love how it simplifies your Microsoft 365 management!

For a live demonstration of our flagship tool, AdminDroid Microsoft 365 Reporter, visit below.

[Live Demo](#)[Download](#)www.admindroid.com