

GLBA Compliance with AdminDroid

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GLBA Compliance with AdminDroid



The **Gramm-Leach-Bliley Act** or The **Financial Services Modernization Act**, signed in 1999, made it legal for financial institutions such as commercial and investment banks to merge into single entities offering multiple financial services. It effectively repealed parts of the **Glass-Steagall Act** which prohibited such mergers.

Anticipating the information privacy concerns that these financial super-entities would generate, the Act included three sections on data security. Named the **Financial Privacy Rule**, the **Safeguards Rule** and the Pretexting Protection respectively, these sections made it mandatory for financial institutions to obtain consent from the consumer or customer before collecting information and internally develop and implement data security programs.

The United States Government created and commissioned the **Federal Financial Institutions Examination Council** (**FFIEC**) to develop the standards and guidelines to enable Financial Institutions comply with **GLBA** privacy requirements. This is codified in the Information Security Booklet based on which this document has been prepared.

CONTROL FAMILIES

The whole process of IT Operational Compliance to various regulations involves an organization developing and implementing controls that address the various facets of Information Technology. We have identified controls that **AdminDroid** can help in implementation and grouped those controls under **Control Families**, listed below, for management simplicity. Please note that the list of controls is not exhaustive and cannot guarantee full compliance with any regulation.

- <u>Access Control</u>
- Identification and Authentication
- <u>Configuration Management</u>
- System and Information Integrity
- Incident Response
- Audit and Accountability
- <u>Risk Assessment</u>



MAPPING OF GLBA COMPLIANCE CONTROL GROUPS AND REPORTS

Fulfilling various compliance demands for Microsoft 365 is challenging, as the person should be proficient in both the compliance requirements and Microsoft 365. Also, it makes it more difficult as the person should have a clear understanding of all Microsoft 365 services with knowledge of how to pull various reports. No matter if you are an expert in one of them, we have composed two mappings for fulfilling your compliance needs. You can choose any of the below paths based on your expertise.

<u>Mapping of Control Groups to Report Collections</u>

(If you are well known about compliance control and requirements, you can make use of this mapping.)

• Mapping of AdminDroid Report Categories to Control Groups

(If you are well known about Microsoft 365 services and report profiles, you can make use of this mapping.)

<u>Pre-compiled Report Bundle for GLBA Compliance</u>

(AdminDroid offers GLBA ReportBoard which contains a collection of compliance reports compiled based on all compliance requirements. It allows bulk download, email, and scheduling and provides easy access to the reports.)

MAPPING OF PROVISIONS OF FFIEC INFORMATION SECURITY REQUIREMENTS TO CONTROL FAMILIES

In the following table, key provisions of GLBA Provisions have been mapped to Control Families

Requirements	Control Containers
II. Information Security Program Management	
II.A Risk Identification Management should develop and implement a process to identify risk	Access Control Identification and Authentication Configuration Management System and Information Integrity Audit and Accountability Incident Response Risk Assessment
II.A.1 Threats The threat identification process is a means to collect data on potential threats that can assist management in its identification of information security risks.	<u>Risk Assessment</u>
II.A.3(a) Supervision of Cybersecurity Risk As part of cybersecurity, institutions should consider management of internal and external threats and vulnerabilities to protect information assets and the supporting infrastructure from technology-based attacks.	<u>Risk Assessment</u>
II.B Risk Measurement Management should develop risk measurement processes that evaluate the inherent risk to the institution.	Access Control Identification and Authentication Configuration Management System and Information Integrity Audit and Accountability Risk Assessment

II.C Risk Mitigation Management should develop and implement appropriate controls to mitigate identified risks.	Risk Assessment • Risk Response
 II.C.3 Control Types Management may mitigate information security risks by implementing controls. Controls may be categorized according to timing and nature. Control Type: Detective – Controls designed to alert management when incidents occur. 	 CA policies User risk policies Sign-in risk policy (or) AdminDroid alert feature
II.C.5 Inventory and Classification of Assets Management should inventory and classify assets, including hardware, software, information, and connections.	 <u>Identification and Authentication</u> Device Identification and Authentication
 II.C.7 User Security Controls II.C.7(b) User Access Program Management should develop a user access program to implement and administer physical and logical access controls to safeguard the institution's information assets and technology. This program should include the following elements: Principle of least privilege, which recommends minimum user profile privileges for both physical and logical access based on job necessity. Alignment of employee job descriptions to the user access program. Requirements for business and application owners to define user profiles. Ongoing reviews by business line and application owners to verify appropriate access based on job roles with changes reported on a timely basis to security administration personnel. Timely notification from human resources to security administrators to adjust user access based on job changes, including terminations. Periodic independent reviews that ensure effective administration of user access, both physical and logical. 	Access Control

 II.C.7(c) Segregation of Duties Segregation of duties, or job designs that require more than one person to complete critical or sensitive tasks, can help mitigate risk. Employees and third parties with access to sensitive resources could cause substantial damage and potential lossManagement should incorporate independent reviews or approvals for individuals who perform multiple functions to minimize the potential for fraud, irregularities, and errors. Examples of segregation of duties include the following: Independent monitoring of the activities performed by the users with increased privileges (e.g., system administrators and super users23). Distribution of system administration activities so no administrator can hide his or her activities or control an entire system. Additional levels of approval as the criticality and sensitivity of decisions increase 	Access Control • Least Privilege
sensitivity of decisions increase. If an activity is conducted without appropriate segregation of duties, management should require an independent review (e.g., audit) of that activity. II.C.10 Change Management Within the IT Environment II.C.10(a) Configuration Management When information systems change, management should update baselines; confirm security settings; and track, verify, and report configuration items. Configurations should be monitored for unauthorized changes, and misconfigurations should be identified	<u>Configuration Management</u>
II.C.12 Malware Mitigation Management should implement defense-in-depth to protect, detect, and respond to malware.	 Anti-malware Malware Detections Malware mails received

II.C.13 Control of Information	
II.C.13(a) Storage	
Management should implement policies to govern the secure storage of all types of sensitive information, whether on computer systems, on physical media, or in hard-copy documents Management should have appropriate logging and monitoring controls over stored information to ensure authorized access and appropriate use. Periodically, the security staff, audit staff, and data owners should review access rights to ensure the access rights remain appropriate and current.	Audit and Accountability Access Control
II.C.15 Logical Security	
 Management should have an effective process to administer logical security access rights for the network operating systems, applications, databases, and network devices, which should include the following: Assigning users and devices the access required to perform required functions. 	
 Updating access rights based on personnel or system changes. 	Access Control
 Reviewing users' access rights at an appropriate frequency based on the risk to the application or system. 	Audit and Accountability
 Designing appropriate acceptable-use policies and requiring users to agree to them. 	
Controlling privileged access.	
 Changing or disabling default user accounts and passwords. 	
III. Security Operations	
III.A Threat Identification and Assessment	

Management should do the following:

- Identify and assess threats.
- Use threat knowledge to drive risk assessment and response.
- Design policies to allow immediate and consequential threats to be dealt with expeditiously.

Access Control Identification and Authentication Configuration Management System and Information Integrity Audit and Accountability

III.B Threat Monitoring Threat monitoring policies should provide for continual and ad hoc monitoring of threat intelligence communications and systems, effective incident detection and response, and the use of monitoring reports in subsequent legal procedures. Management should establish the responsibility and authority of security personnel and system administrators for monitoring. Additionally, management should review and approve the tools used and the conditions for use.	 Identification and Authentication Identification and Authentication (Organizational Users) Device Identification Authentication Audit and Accountability Report Generation and Audit Reduction Audit Review Incident Response
 III.C Incident Identification and Assessment Management should have a process to enable the following: Identify indicators of compromise. Analyse the event associated with the indicators. Classify the event. Escalate the event consistent with the classification. Report internally and externally as appropriate. 	Incident Response

MAPPING OF CONTROL GROUPS TO REPORT COLLECTIONS

The below mapping will help you to find out the various GLBA compliance controls, and how to implement them in Microsoft 365 services using respective M365 reports for achieving your compliance requirements.

ACCESS CONTROL

Access Control measures ensure that information system accounts are handled properly and that access to accounts is granted based on organizational roles. The **AdminDroid Reporter** tool provides insight into such activity to support the formulation and maintenance of Access Control policies and controls

Control	Microsoft 365 Centric Control Implementation	Applicable AdminDroid Reports
1. Account Management Audit Audit the creation, deletion, enabling, disabling and modification of User Accounts.	Account Types Monitoring Identify and review all the different types of accounts in your Microsoft 365 Environment to identify accounts that do not support your business functions.	User Reports All users All External Users Internal Guest Users Group Reports All Groups Groups Created via Teams Groups Created via Yammer Groups Created via SharePoint Empty Groups Groups with Hidden membership
	Account Details Monitoring Monitor and review the details of and changes made to user accounts in your Microsoft 365 Environment to spot deviations from your Account Management Policies and Procedures.	User details Reports Created Users Deleted users All User Events Enabled Users Disabled Users User account Changes Reports Updated Users License Changes Recent password Changes User Managers Reports Managers & Direct Reports Users with Managers Users without Managers

Account Usage Monitoring Review user activity across all Microsoft 365 services.	 Overal Activities All Activities Admin Activities Top Activity Summary Daily Activity Summary Activity by Department Activity by City Activity by State Activity by Country Activity by Company Sharing & Access All file/folder sharing activity All file/folder access activity Files shared by External users Files shared to External users File/Folder accesses by External users File Deletion Anonymous link creation Anonymous link accessed Files shared via Teams Channels Files shared to External Users in Channels Daily User Activities Daily User Activities Daily Activities Daily Activities Daily Activities Daily Activities Overall Activities
	Daily Activities

		Yammer Inactive Users By Last Post Liked By Last Post Posted By Last Post Read By Last Activity Active Users Statistics Last Active Time Daily Active Users Exchange Last Active Time SharePoint Last Active Time OneDrive Last Active Time Teams Last Active Time Yammer Last Active Time
2. Least Privilege		User License Reports
		Licensed Users
Maintain the principle of least	Review administrative access	Users by Subscriptions
privilege while assigning access	privileges and license assignments	Unlicensed UsersFree Users
permissions and privileged roles.	made to your Microsoft 365 users	Trial Users
	and continuously monitor for	
	related changes to ensure that the	Admin Reports
	principle of least privilege is met.	All Admins Admin roles by user
		 Admin roles by user User Added as Admins
		(25 Reports)
		All Global Admins
		Admins with Management Roles
		Admins with Read Access Roles
		Admin Role Changes
		Role Assignments
		Role Scope Changes
		Added Roles
		Updated Roles
		Role Configuration Changes
		Management Role
		Role Assignments
		Assignments Policy
		Role Entry
		Role Group
		Role Scope
		Mailbox Access
		Mailbox Non-Owner Access
		Mailbox Permissions

		 Access to Others Mailboxes Mailbox Permission Summary Mailbox Permission Detail Mailbox with SendOnBehalf Send As Permission Full Permission Read Permission Guests' Mailbox Permission Summary Admins Access to Others Mailboxes Admins with Send-on-Behalf Admins with Send-As Admins with Full Access Guests Access to Others Mailboxes
3. Unsuccessful Logon Attempts Monitor unsuccessful attempts to logon to your information system accounts.	Monitor for and review failed logon attempts to accounts in your Microsoft 365 Environment to take further action.	 User Failed Logins Failed User Logins Users' Login Failure Summary Failed Sign-ins Failed logins in MFA challenge Teams Login Activities Admins Failed Logins Admins' Login Failure Admins' Login Failure Summary
 4. Previous Logon (Access) Notification Audit the Previous logon time of the Microsoft 365 users. 	Track the last logon time of the users to identify the location, IP address, and more for security requirements.	 Last Logon Report Users' Last Logon Time Users' last logon summary by users Users' last logon summary by application Users' last logon summary by city Users' last logon summary by state Users' last logon summary by country Users' last logon summary by browser Users' last logon summary by operating system

5. Access Control for Mobile Devices Authorize and audit the mobile devices connected to your organization's information system.	Identify and review the mobile devices used by your users to access key Microsoft 365 services to ensure that no unauthorized devices are used.	 Mobile Device Reports All Mobile Devices Devices by Connected Mailbox Mobile Devices by OS Mobile Devices by Policy Mobile Devices by Client Type Mobile Devices by Access Type Mobile Device Configuration Changes Mobile Device Configs Active Sync Configs Text Message Settings
6. Information Sharing Audit Audit the information sharing activities to permit only the authorized users to share and access the information.	Supervise the sharing & access data to secure the sensitive info from the unauthorized users and for post breach investigation.	 Sharing & Access Activities All File/Folder Sharing Activities All File/Folder Access Activities Files shared by External Users Files shared to External Users File/Folder Accesses by External Users File/Folder Accesses by External Users Anonymous link Accessed Anonymous link Creation Files Shared via Teams Channels Files Shared by External Users in Channels Files shared to External Users 1:1 chat Files shared to External users 1:1 chat SharePoint Access Requests Reports Requests Created Requests Denied All Events SharePoint Sharing Invitations Reports Invites Created Invites Revoked All Events External User Invites

IDENTIFICATION AND AUTHENTICATION

Identification and Authentication controls are set up to ensure that all users and devices are identifiable and appropriate authentication systems are in place to restrict access to sensitive data. The **AdminDroid** Reporter tool can be used to monitor and provide data to ensure the maintenance of the controls.

Control	Microsoft 365 Centric Control Implementation	Applicable AdminDroid Reports
 Identification and Authentication (Organizational users) Audit and review the identification and authentication processes for users. 	Review user account data in Azure Active Directory to check whether: a . All people listed in your organization who possess a valid business reason to access your Microsoft 365 Environment are assigned an account, and	Office 365 users
	 b. To identify user accounts which cannot be tracked to an individual. Review the authentication requirements imposed on users to verify that all accounts of the users are protected in line with your organization's policy. 	 MFA Reports Users with MFA MFA Activated Users Users' MFA details MFA Configured Policies Analytics Policies with MFA MFA Policies Assignment Overview MFA Policies Assignment Details CA Policy Assignment Details analytics Password policies Reports Policies with User Assignments User conditions on Access Policies Guest/External user conditions on Access Policies Password expired users Soon to Password expire users Password never expire users Users with Password expiry Password not changed in 90 days Recent password changers Users with weak password allowed

2. Device Identification and Authentication Review and audit the identification processes for devices in information system.	Review device additions, modifications, deletions, and other such activity to spot any unauthorized changes.	Mobile Devices All Mobile Devices Devices by Connected Mailbox Mobile Devices by OS Mobile Devices by Client type Mobile Devices by Access State Device Audit Added Devices Updated Devices Deleted Devices Owner changes User changes Credential changes All Device Operations Sign-ins with Device details Mobile Sign-ins Non-compliant Device sign-ins Unmanaged Device sign-ins
3. Identifier Management Audit the provisioning, modification and deprovisioning of users and groups.	Review the creation, deletion and modification of users and groups in your Microsoft 365 Environment to ensure that unauthorized activity does not take place and that identifiers that do not comply with your organization's policy are not used.	User Audit Created Users Updated Users License Changes Deleted Users Group Audit Created Groups Deleted Groups Updated Groups Group Member Changes Mailbox Info All Mailboxes Shared Mailboxes Archived Mailboxes
4. Authenticator Management Audit the changes to authenticators by users and administrators for policy compliance and review changes to authentication policies.	Audit the changes to passwords effected by users and administrators to spot any unauthorized or inappropriate modifications.	 Password Reports Password never expire users Password never changed Recent Password changers Password not changed in 90 days Users with weak password allowed Password Changes User Password Changes Password Reset by Admin Forced/Expired Password resets Reset Forced by Admin All Password Changes

5. Re-Authentication		
Monitor logins to your information system to identify cases such as password expiry that need action.	Monitor failed login attempts to your Microsoft 365 Environment to look out for issues that need administrative help.	 User Logins Failed User Logins Failed Sign-ins Failed in MFA challenge

AUDIT AND ACCOUNTABILITY

Audit and Accountability measures are necessary to maintain a record of all activities of an employee or process so that when a problem surfaces, he or she can be held accountable. The **AdminDroid Reporter** Tool offers a holistic view of all the happenings in your Microsoft 365 Environment through reports that are easy to understand and handle. Kindly note that **AdminDroid** does not store any audit data.

Control	Microsoft 365 Centric Control Implementation	Applicable AdminDroid Reports
1. Audit Events Generate audit records containing information that establishes what type of event occurred, when and where it occurred, the source and outcome of the event and the identity of the individuals associated with the event.	Collect information that answers the What, who, when and where questions about events across all services in your Microsoft 365 Environment.	Office 365 Workload Based Activities Azure AD Activities Exchange Activities SharePoint Activities OneDrive Activities OneNote Activities Power BI Activities Teams Activities Stream Activities Security & Compliance Compliance Search Activities
2. Audit Review, Analysis and Reporting Regularly review the audit records to spot any unusual or inappropriate activity and report the findings to the assigned or appropriate personnel in your organization.	Review your audit trail across all services of your Microsoft 365 Environment.	Office 365 Workload Based Activities Azure AD Activities Exchange Activities SharePoint Activities OneDrive Activities OneNote Activities Power BI Activities Teams Activities Stream Activities Security & Compliance Compliance Search Activities

		Audit Settings • Audit Enabled • Audit Disabled • Admin Audit Enabled • Owner audit Enabled • Delegate audit Enabled
	Export the audit trail in a format of your choice for reporting inappropriate activity to the designated personnel.	Export the audit report in a range of formats including PDF and Microsoft Excel using the Export Feature.
3. Report Generation and Audit Reduction Provide summary reports to support on demand audit review, analysis and reporting requirements and investigation requirements without altering the audit log.	Review detailed visualizations of audit trail data to easily spot anomalous behaviour without having to go through the raw audit information.	 Dashboard.Audit Dashboard.AzureAD Dashboard.Security Dashboard.Exchange Dashboard.UsageandAdoption
4. Non-Repudiation Monitor and record user activity in your information system to counter claims of repudiation.	Configure alerts on suspicious user activity in your Microsoft 365 Environment to ensure non-repudiation.	All User Summary • All user summary by activity

5. Cross-organizational Auditing Audit the activity of extra- or cross-organizational users and processes in your Microsoft 365 Environment.	Audit the activity of external users across Microsoft 365 services to look out for any suspicious events.	 Overall External user summary External User summary by activity External User summary by activity type External User summary by alert policy name External User summary by security External User summary by category External User summary by policy type External User summary system alerts
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SYSTEM AND INFORMATION INTEGRITY

System and Information Integrity measures are setup to protect information systems and data in case of a breach or attack by outsiders or insiders. The **AdminDroid Reporter** tool provides detailed reports on user activity to help in your breach investigation.

Control	Microsoft 365 Centric Control Implementation	Applicable AdminDroid Reports
1. Flaw Remediation Identify, report, and correct the flaws in software and firmware for the organizations' Security.	Monitor the added or updated applications in your organization to test and remediate the flaws.	 Application Audit Added Applications Updated Applications
2. Software, Firmware, and Information Integrity Employ integrity verification schemes to detect unauthorized changes to your information system.	Review the secure score of Microsoft 365 services to understand the security and integrity status of your Microsoft 365 Environment.	Overall (Secure score) AdminDroid offers more detailed Secure Score Reports for each Microsoft 365 service. • Control Settings Scores Daily Trend • Control Settings Recent Scores • Zero Score • Full Score • All Tenants Score Trend • Tenant Seats Score Trend • Industry Type Score Trend

3. Information System Monitoring Monitor your information system to detect indicators of potential attacks and unauthorized activity.	Review audit data in your Microsoft 365 Environment across services with a focus on the risk laden areas to detect any anomalies.	All Low-Level Reports (The Advanced Search Tool helps you in zeroing in on the exact report you need) Overall Activities • Admin Activities • All Failed Activities • All Failed Activities • All Activities Office 365 Workload Based Activities • Azure AD Activities • Exchange Activities • SharePoint Activities • OneDrive Activities • OneDrive Activities • OneNote Activities • Teams Activities • Stream Activities • Security and Compliance • Compliance Search Activities
4. Security Alerts, Advisories and Directives Receive, generate, and disseminate alerts and advisories on your information system whenever deemed necessary.	Configure alerts and review them based on their severity in your Microsoft 365 Environment whenever and wherever they come up.	 Alert Severity High severity Medium severity Low Severity Alert Category Data Loss Prevention Threat Management Information Governance Permissions Mail Flow Others
5. Security Function Verification Verify the security operation of your information system and notify whenever any security verification test failure takes place.	Monitor for and review security verification failures such as failed login attempts in your Microsoft 365 Environment.	User Logins • Failed User Logins • Users' Login Failure Summary MFA Reports • MFA Non-Activated Users • Failed Sign-ins • Failed in MFA challenge • MFA Disabled

6. Spam Protection Employ and regularly update spam protection features in your information system.	Monitor and regularly review the quantity and content of spam mail received by your Microsoft 365 Environment.	Advanced Threat Protection Anti-Spam Spam Mails Received Spam Mails Sent/Received
7. Memory Protection Identify any malware or phishing attacks in your organization to protect the memory locations.	Track and review the malware and phishing details regularly in your Microsoft 365 environment.	 Advanced Threat Protection Anti-Malware Phishing filter Anti-Phishing Malware Mails Received

INCIDENT RESPONSE

Incident Response controls are employed to facilitate the planning of response measures in case of a security incident. They also are required to provide proper training to staff and personnel and in the testing of plans. The **AdminDroid Reporter** tool helps in the monitoring and analysis aspects of a breach investigation by providing the necessary information in concise reports.

Control	Implementation of Control in Microsoft 365	Applicable AdminDroid Reports
1. Incident Monitoring Monitor and detect security incidents in your information system in a timely manner.	Review user and administrator activity such as login failures to spot any suspicious events which could lead to a security incident.	 Risky Login Attempts Failed to Pass MFA challenge Legacy/basic auth attempts Expired password login attempts Admins login failure Admins login failure summary Disabled User Login Attempts Failed Sign-ins Failed in MFA challenge Risky Sign-ins Confirmed Risky Sign-ins Open Risky Sign-ins User password changes Self-service password resets

		 Risky Sign-ins by Risk Level High Risky Sign-ins Medium Risky sign-ins Low Risky sign-ins Hidden Risky sign-ins Sign-ins with Prompts Strong Auth Enrollment Prompted Sign-ins Signed-in via Alternate Auth Method Password reset Prompts Multiple O365 Accounts Prompts Keep Me Signed-in Prompts Administrative Users Reports User added as admins
	Identify information security hazards to your Microsoft 365 Environment and review their status until closure.	Advance Threat Protection Safe Attachment Safe Link Anti-Spam Anti-Malware Phishing Filter Junk Email DKIM Config All ATP Activities Anti-Phishing ATP Config
2. Incident Analysis Analyse and investigate the events and activity deemed anomalous in your information system.	Analyse the security incident to understand its impact on your Microsoft 365 Environment and determine the appropriate response.	Overall Activities All Activities Admin Activities Admin Activities All Failed Activities Sharing & Access All File/Folder Sharing Activities All File/Folder Access Activities Anonymous User Activities External User Activities Guest User Activities Files shared by External users Files shared to External users File Deletion File/Folder Accesses by External Users Anonymous Link Creation Anonymous Link Accessed

		Office 365 Workload Based Activities Azure AD Activities Exchange Activities SharePoint Activities OneDrive Activities OneNote Activities Power BI Activities Teams Activities Stream Activities Security and Compliance Compliance Search Activities
3. Information Spillage Response Identify, alert, isolate and eradicate the contamination in your information system.	Configure alerts in your Microsoft 365 Environment to identify any suspicious activity that may lead to an information breach.	Alert Category • Data Loss Prevention • Threat Management • Information Governance • Mail flow

CONFIGURATION MANAGEMENT

Configuration Management controls are necessary to ensure the proper configuration of the information system, to make sure that the configuration is in line with policies and procedures and all changes to the configuration are authorized and properly documented.

Control	Implementation of Control in Microsoft 365	Applicable AdminDroid Report
1. Configuration Change Control Audit the changes to the configuration of your organization's information system components.	Review changes to the configuration of devices and other services in the Microsoft 365 Environment to ensure that changes are being made by authorized personnel in line with your change management procedures.	Device Audit • Device Config changes Advance Threat Protection • Safe attachment • Safe link • Anti-Spam • Anti-Malware • Phishing Filter • Junk Email • DKIM Config • All ATP Activities • Anti-phishing • ATP config

		 Mobile Device Audit Mobile Device Configs Active Sync Configs Text Message Settings
		Data Loss Prevention DLP Configs
		Mail Flow Mail Flow Configs Connector Configs Accepted Domains Remote Domain Hybrid Configs Federation Configs
		Add On Management Bots Connectors Tabs All Activities
		Site CollectionsSharePoint Sharing ConfigsSharePoint DLP Actions
 2. Access Restrictions for Change Establish and enforce logical access restrictions associated with changes to the information 	Ensure that Microsoft 365 configuration change rights is limited to authorized personnel by	Admin Reports • All admins • Admin Roles by Users • All Global Admins • Admins with Management Roles • Admins with Read Access Roles
auctom	identifying the users or groups with	

Overall Activities

- Admin Activities
- All Failed Activities

Admin Role Changes

- All Role Member Changes

system.

identifying the users or groups with administrative roles and reviewing changes related to these roles.

- All activities

- - Role Assignments
 - Role Scope Changes
 - All Role Operations

3. Configuration Settings Monitor for changes to the configuration settings of the IT Products within your information system.	Monitor and identify the changes to the configuration of your Microsoft 365 Environment to make sure that no unauthorized changes are made.	 Device Audit Device Config Changes Directory Audit Directory Setting Changes Domain Changes
4. Software Usage Restrictions and User Installed Software Enforce software installation policies and monitor their effective implementation in your information system.	Monitor applications added through Azure Active Directory to ensure that they follow your organization's software installation policies.	Software Installs • Office activations • Project client • Visio client • Activations user Counts • Activation Counts Activation Counts Solution Audit • Added applications • Consent to applications • OAuth2 permission grant

RISK ASSESSMENT

Risk Assessment Controls are mandatory to secure your organization from various risks, threats, and attacks. Monitoring risk assessments, critical resources, risk responses will help you to ensure the security of the organization. Make sure these controls are periodically monitored and documented properly.

Control	Implementation of Control in Microsoft 365	Applicable AdminDroid Report
 1. Policy and Procedures a. Develop, document, and disseminate to [Assignment: organization-defined personnel or roles]: (i) [Selection (one or more): Organization-level; Mission/business process-level; System-level] risk assessment policy that a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and (ii) Procedures to facilitate the implementation of the risk assessment policy and the associated risk assessment controls; b. Designate an [Assignment: organization-defined official] to manage the development, documentation, and dissemination of the risk assessment policy and procedures; and 	Monitor all the security related policies and its conditions configured in your Microsoft 365 environment.	 CA Policy Configuration Analytics All CA policies Recently modified CA policies CA Policies with Grant Control details CA Policies with Session Control details CA Policy Assignment Details analytics User Conditions of CA policies Groups Conditions of CA policies Roles Conditions of CA policies Application Conditions of CA policies Location Conditions of CA policies Location Conditions of CA policies Guest/External user conditions of CA policies Guest/External user conditions of CA policies Policies Policies with All as Condition Values

 (i) Policy [Assignment: organization-defined frequency] and following [Assignment: organization-defined events]; and (ii) Procedures [Assignment: organization-defined frequency] and following [Assignment: organization-defined events]. 		 MFA Configured Policies Analytics Policies with MFA MFA policies Assignment Overview MFA policies Assignment Details
 2. Risk Assessment a. Conduct a risk assessment, including: (i) Identifying threats and wulnerabilities in the system 	Review all the risky logins with its details detected by the security policies.	Risky Sign-ins by Risk Level High Risky Sign-ins Medium Risky Sign-ins Low Risky Sign-ins Hidden Risky Sign-ins
 vulnerabilities in the system. b. Integrate risk assessment results and risk management decisions from the organization and mission or business process perspectives with system-level risk assessments. c. Review risk assessment results [Assignment: organization-defined frequency]. d. Disseminate risk assessment results to [Assignment: organization-defined personnel or roles]. e. Update the risk assessment [Assignment: organization-defined personnel or roles]. e. Update the risk assessment [Assignment: organization-defined frequency] or when there are significant changes to the system, its environment of operation, or other conditions that may impact the security or privacy state of the system 		Risky Sign-ins by Detection Timing• Real Time Risk Detections• Near Real Time Risk Detections• Offline Risk DetectionsRisky Sign-ins by Risk Event Type• All Risky Sign-In Events• Anonymous IP Address• New Country• Unlikely Travel• Malicious IP Address• Unfamiliar Features• Malware Infected IP Address• Suspicious IP Address• Leaked Credentials• Investigations Threat Intelligence• Generic Events• Generic Admin Confirmed user compromised• Password Spray• MCAS impossible travel• Investigations Threat Intelligence• MCAS impossible travel• MCAS impossible travel• Malicious IP address valid credentials blocked IP• Admin confirmed user compromised

3. Risk Response Respond to findings from security and privacy assessments, monitoring, and audits in accordance with organizational risk tolerance.	Monitor all the responses taken by the users for the risky activities detected in the organization.	 Risky Sign-ins by Risk Resolved Method Admin Generated Temporary Password User Performed Secured Password Change User Performed Secured Password Reset Admin Confirmed Sign-in Safe Al Confirmed Sign-in Safe User Passed MFA Driven by Risk Based Policy Admin Dismissed All Risk for User Admin Confirmed Sign-in Compromised Risky Sign-ins by Risk Status Marked As Safe Marked As Remediated Marked As Dismissed Marked As Compromised
4. Criticality Analysis Identify critical system components and functions by performing a criticality analysis for [Assignment: organization- defined systems, system components, or system services] at [Assignment: organization- defined decision points in the system development life cycle].	Identify and analyse all the critical resources to secure your organization from unauthorized access or data breach.	 Risky Sign-ins Confirmed Risky Sign-ins Open Risky Sign-ins Admin Confirmed User Compromised Risk Status Marked as Compromised Sign-ins with Prompts Strong Auth Enrollment Prompted Sign-ins Signed-in Via Alternate Auth Method Password reset Prompts Multiple O365 Accounts Prompts Keep Me Signed-in Prompts

MAPPING OF ADMINDROID REPORT CATEGORIES TO CONTROL GROUPS

The below mapping will help you to identify how various Microsoft 365 reporting fulfilling the GLBA compliance controls to meet your compliance requirements.

Report Category	Control Groups	Applicable AdminDroid Reports
User Logins (Audit.AzureAD.UserLogins)	Unsuccessful Logon Attempts Previous Logon (Access) Notification Re-Authentication Security Function Verification	 Successful User Logins Failed User Logins Failed Sign-ins Failed logins in MFA challenge MFA Disabled User Login Count Summary User's First Logon Time User's Last Logon Time All User Logins Users' Login Failure Summary Users' last logon summary by users Users' last logon summary by application Users' last logon summary by state Users' last logon summary by state Users' last logon summary by country Users' last logon summary by state Users' last logon summary by country Users' last logon summary by operating system
Password Changes (Audit.AzureAD.PasswordChanges)	<u>Authenticator Management</u> <u>Account Management Audit</u>	 User Password Changes Password Reset by Admin Forced/Expired Password Reset Forced by Admin All Password Changes
User Audit (Audit.AzureAD.UserAudit)	<u>Account Management Audit</u> <u>Identifier Management</u>	 Created Users Updated Users License Changes Deleted Users All User Events

Group Audit (Audit.AzureAD.GroupAudit)	<u>Identifier Management</u>	 Created Groups Deleted Groups Updated Groups Group Member Changes
Admin Role Changes (Audit.AzureAD.AdminRole)	Account Management Audit Access Restrictions for Change	 All Role Member Changes All Role Operations Role Assignments Role Scope Changes Deleted Roles Updated Roles Added Roles
Application Audit (Audit.AzureAD.ApplicationAudit)	<u>Software Usage Restrictions and</u> <u>User Installed Software</u>	 Added applications Consent to Applications OAuth2 Permission grant
Directory Audit (Audit.AzureAD.DirectoryAudit)	Configuration Settings	Domain ChangesSetting Changes
Device Audit (Audit.AzureAD.DeviceAudit)	<u>Device Identification and</u> <u>Authentication</u> <u>Configuration Change Control</u> <u>Configuration Settings</u>	 Added Devices Deleted Devices Updated Devices Config Changes Credential Changes Owner Changes User Changes All Device Operations Sign-ins with Device details Mobile Sign-ins Non-compliant Device sign-ins Unmanaged Device sign-ins

Risky Login Attempts	Incident Monitoring	 Failed to Pass MFA Legacy/Basic Auth Attempt
(Audit.Security.RiskyLoginAttempts)	Unsuccessful Logon Attempts	Challenge Expired Password Login Attempts Admin's Login Failures Admin's Login Failure Summary Disabled User Login Attempts Failed Sign-ins Failed in MFA challenge
Administrative Users Reports (Audit.Security.UserAddedAsAdmins)	<u>Least Privilege</u>	• User added as admins (25 reports)

Mailbox Access (Audit.Exchange.MailboxAccess)	<u>Least Privilege</u>	MFA Non-owner access
Mailbox Permissions (Audit.Exchange.MailboxPermissions)	<u>Least Privilege</u>	 Access to Others Mailboxes Mailbox Permission Summary Mailbox Permission Detail Mailbox with Send on Behalf Send as Permission Full Permission Read Permission Guests' Mailbox Permission Summary Admins Access to Others Mailboxes Admins with Send-on-Behalf Admins with Send-As Admins with Full Access Guests Access to Others Mailboxes

Advanced Threat Protection (Audit.Exchange.ATP)	Incident Monitoring Configuration Change Control Spam Protection Memory Protection	 Safe Attachment Safe Link Anti-Spam Anti-Phishing Anti-Config Spam Mails Received Spam Mails Sent/Received Anti-Malware Phishing Filter Junk Email DKIM Config All ATP Activities
Role Changes (Audit.Exchange.RoleChanges)	<u>Least Privilege</u>	 Management Role Assignments Assignments Policy Role Entry Role Scope Role group
Mail Flow (Audit.Exchange.MailFlow)	Configuration Change Control	 Mail Flow Configs Transport Rules Connector Configs Accepted Domains Remote Domain Hybrid Configs Federation Configs
Mobile Device Audit (Audit.Exchange.MobileDevice)	Access Control for Mobile Devices Configuration Change Control	 Mobile Device Configs Active Sync Configs Text Message Configs
Data Loss Prevention (Audit.Exchange.DataLossPrevention)	Configuration Change Control	DLP ConfigsRule Matches

Access Requests (Audit.SharePoint.AccessRequests)	Information Sharing Audit	 Requests Created Requests Accepted Requests Denied Modified Files
Sharing Invitations (Audit.SharePoint.SharingInvitations)	Information Sharing Audit	 Invites Created Invites Accepted Invites Revoked All Events External User Invites
File Activities (Audit.SharePoint.FileActivities)	Information Sharing Audit	• All Events

Teams (Audit.Teams.Teams)	<u>Unsuccessful Logon Attempts</u>	Login Activities
Add On Management (Audit.Teams.AddOnManagement)	Configuration Change Control	 Bots Connectors Tabs All Activities

All User Summary (Audit.Alerts.AllUserSummary)	Non-Repudiation	• All user summary by activity
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External User Summary (Audit.Alerts.ExternalUserSummary)	<u>Cross-organizational Auditing</u>	 Overall External user summary External user summary by activity External user summary by activity type External user summary by alert policy name External user summary by security External user summary by category External user summary by policy type External user summary system alerts
Alert Severity (Audit.Alerts.AlertSeverity)	Security Alerts, Advisories and Directives	High severityMedium severityLow severity
Alert Category (Audit.Alerts.AlertCategory)	Security Alerts, Advisories and Directives Information Spillage Response	 Data Loss Prevention Threat Management Information Governance Permissions Mail flow Others

Overall	Software, Firmware and Information	 Control Settings Scores Daily
(Audit.SecureScore.Overall)	Integrity	Trend Control Settings Recent Scores Zero Score Full Score Overall score trend All Tenants Score Trend Tenant Seats Score Trend Industry Type Score Trend

Overall Activities (Audit.General.Overall)	Account Usage Monitoring Information System Monitoring Incident Analysis Access Restrictions for Change	 Admin Activities All Failed Activities All Activities Top Activity Summary Daily activity summary Activity by Department Activity by City Activity by State Activity by Country Activity by JobTitle Activity by Company
Office 365 Workload Based Activities (Audit.General.O365WBA)	<u>Audit Events</u> <u>Audit Review Analysis & Reporting</u> <u>Information System Monitoring</u> <u>Incident Analysis</u>	 Azure AD Activities Exchange Activities SharePoint Activities OneDrive Activities OneNote Activities Power BI Activities Teams Activities Stream Activities Security and Compliance Compliance Search Activities
Sharing & Access Audit.General.SharingAndAccess	Incident Analysis Information Sharing Audit	 Anonymous User Activities External User Activities Guest User Activities All File/Folder Sharing Activities All File/Folder Access Activities Files shared by External users Files shared to External users File/Folder accesses by External Users File Deletion Anonymous link creation Anonymous link accessed Files shared by External Users in Channels Files shared via 1:1 chat Files shared to External Users 1:1 chat

User Reports (Stat.AzureAD.UserReports)	<u>Account Management Audit</u> <u>Identification and authentication</u> <u>(Organizational Users)</u>	 All Users Disabled Users Enabled Users Recently Created Deleted Users Users not in any Group Cloud Users Synced Users Release Track Users All Contacts Users with Errors Internal Guest Users
License Reports (Stat.AzureAD.LicenseReports)	<u>Least Privilege</u>	 Licensed Users Users by Subscriptions Unlicensed Users Free Users Trial Users
Group Reports (Stat.AzureAD.Group)	Account Type Monitoring	 All Groups Group Members Cloud Groups Nested Groups Synced Groups Deleted Groups
Manager Reports (Stat.AzureAD.ManagerReports)	Account Details Monitoring	 Managers & Direct Reports Users with Manager Users without Manager
License & Subscription Usage (Stat.AzureAD.LicenseReports)	Account Usage Monitoring	 Daily Activities Subscription Usage Unused Subscriptions Licensed Users Regain Licenses

MFA Reports (Stat.Security.MFAReports)	<u>Identification and Authentication</u> (Organizational Users) Security Function Verification	 User with MFA Users without MFA MFA Enabled MFA Enforced Users MFA Activated Users MFA Non-Activated User MFA Device Details
Password Reports (Stat.Security.PasswordReports)	<u>Identification and Authentication</u> (Organizational Users) Authenticator Management	 Password Policies Password Expired Users Password soon to Expire Users Password Never Expire Users Users with Password Expiry Password never changed Password not changed in 90 days Recent password changers Users with weak password allowed
Admin Reports (Stat.Security.AdminReports)	<u>Access Restrictions for Change</u> <u>Least Privilege</u>	 All Admins Admin Roles by Users All Global Admins Admins with Management Roles Admins with Read Access Roles
External User Reports (Stat.Security.ExternalUserReports)	<u>Account Management Audit</u>	All External Users

Mailbox Info (Stat.Exchange.MailboxInformation)	<u>Identifier Management</u>	 All Mailboxes Shared Mailboxes Archived Mailboxes
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Shared Mailbox Info (Stat.Exchange.SharedMailboxInfo)	Account Usage Monitoring	• Shared mailbox size over time
Mailbox Usage (Stat.Exchange.MailboxUsage)	Account Usage Monitoring	 Mailbox size over time Daily mailbox quota status Archived mailbox over warning quota Daily Site Storage
Audit Settings (Stat.Exchange.AuditSettings)	Audit Review, Analysis and Reporting	 Audit enabled mailboxes Audit disabled mailboxes Admin Audit enabled Owner audit enabled Delegate audit enabled
Mobile Devices (Stat.Exchange.MailboxInfo)	<u>Access Control for Mobile Devices</u> <u>Device Identification and</u> <u>Authentication</u>	 All Mobile Devices Devices by Connected Mailbox Mobile Device by OS Mobile Device by Policy Mobile Dives by Client Type Mobile Devices by Access State

Site Collections (Stat.SharePoint.Site)	Configuration Change Control	Sharing ConfigsSharePoint DLP Actions
Inactive Users (Stat.SharePoint.InactiveUsers)	Inactive Users	 By Last File Accessed By Last File Synced By Last External Share By Last Internal Share By Last Page Access

Daily Activation Summary (Stat.SharePoint.DailySummary)	Account Usage Monitoring	 Daily Active users Users File Access Summary Users File Synced Summary Users Internal File Sharing Summary Users External File Sharing Summary Users Page Visit Summary Daily Summary of Users by Activity
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Inactive Users (Stat.OneDrive.InactiveUsers)	<u>Inactive Users</u>	 By Last File Accessed By Last File Synced By Last External Share By Last Internal Share 	
Daily Summary (Stat.OneDrive.DailySummary)	Account Usage Monitoring	 Daily Activities User Activities Active Users 	

User Activities (Stat.Teams.UserActivities)	Account Usage Monitoring	Daily ActivitiesOverall Activities
Inactive Users (Stat.Teams.InactiveUsers)	<u>Account Management Audit</u> Inactive Users	 By Last Team Chat By Last Private Chat By Last Call Activity By Last Meeting Activity

Inactive Users (Stat.Yammer.InactiveUsers	Inactive Users	 By Last Post Liked By Last Post Posted By Last Post Read By Last Activity
User Activities (Stat.Yammer.UserActivities)	Account Management Audit	Daily ActivitiesOverall Activities

User Activities (Stat.Skype.UserActivities)	Account Usage Monitoring	 Peer to peer Sessions Organized Conference Participated Conference File Transfer Instant Messages
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Active Users (Stat.General.ActiveUsers)	<u>Account Management Audit</u>	 Last Active Time Daily Active Users Exchange Last Active Time SharePoint Last Active Time OneDrive Last Active Time Teams Last Active Time Yammer Last Active Time
Office 365 Group Creations (Stat.General.Office365GroupCreations)	Account Management Audit	 Groups created via Teams Groups created via Yammer Groups created via SharePoint Empty Groups Groups with Hidden membership
Software Installs (Stat.General.SoftwareInstalls)	Software Usage Restrictions and User Installed Software	 Office activations Project client Visio client

Risky Sign-ins (Anal.Sign-inAnal.RiskySign-Ins)	Criticality Analysis Incident Monitoring	 Confirmed Risky Sign-ins Open Risky Sign-ins Admin Confirmed User Compromised Risk Status Marked as Compromised
Sign-ins with Prompts (Anal.Sign-inAnal.Sign-InsWithPrompt)	<u>Criticality Analysis</u> Incident Monitoring	 Strong Auth Enrollment Prompted Sign-ins Signed-in Via Alternate Auth Method Password reset Prompts Multiple O365 Accounts Prompts Keep Me Signed-in Prompts
Risky Sign-ins by Risk Level (Anal.Sign-InAnal.ByRiskLevel)	<u>Risk Assessment</u> Incident Monitoring	 High Risky Sign-ins Medium Risky Sign-ins Low Risky Sign-ins Hidden Risky Sign-ins
Risky Sign-ins by Detection Timing (Anal.Sign-In.Anal.ByDetectTiming)	<u>Risk Assessment</u>	 Real Time Risk Detections Near Real Time Risk Detections Offline Risk Detections
Risky Sign-ins by Risk Status (Anal.Sign-InAnal.ByRiskStatus)	<u>Risk Response</u>	 Marked As Safe Marked As Remediated Marked As Dismissed Marked As Compromised

Risky Sign-ins by Risk Event Type (Anal.Sign-InAnal.ByRiskEventType)	<u>Risk Assessment</u>	 All Risky Sign-In Events Anonymous IP Address New Country Unlikely Travel Malicious IP Address Unfamiliar Features Malware Infected IP Address Suspicious IP Address Leaked Credentials Investigations Threat Intelligence Generic Events Generic Admin Confirmed user compromised Password Spray MCAS impossible travel MCAS suspicious inbox manipulation rules Investigations Threat Intelligence sign in linked Malicious IP address valid credentials blocked IP Admin confirmed user compromised
Risky Sign-ins by Risk Resolved Method (Anal.Sign-InAnal.ByResolvedMethod)	<u>Risk Response</u>	 Admin Generated Temporary Password User Performed Secured Password Change User Performed Secured Password Reset Admin Confirmed Sign-in Safe Al Confirmed Sign-in Safe User Passed MFA Driven by Risk Based Policy Admin Dismissed All Risk for User Admin Confirmed Sign-in Compromised

CA Policy Assignment Details (Anal.CAP.AssignmentDetails)	Policy and Procedures Identification and Authentication (Organizational Users)	 User conditions on Access Policies Guest/External user conditions on Access Policies Groups Conditions of CA policies Roles Conditions of CA policies Application Conditions of CA policies Platform Conditions of CA policies Location Conditions of CA policies Location Conditions of CA policies Policies with All as Condition Values Password policies Reports Policies with User Assignments
MFA Configured Policies (Anal.CAP.MFAConfigPolicies)	Policy and Procedures Identification and Authentication (Organizational Users)	 Policies with MFA MFA policies Assignment Overview MFA policies Assignment Details

Pre-compiled Report Bundle for GLBA Compliance

- Familiarizing every compliance requirement and putting it into action will be challenging for compliance admins.
- AdminDroid comes up with compliance ReportBoards specially made for achieving compliance in your organization without a hitch.
- Respective Microsoft 365 reports are grouped together based on compliance control requirements and further categorized to make it feasible for monitoring various activities required to achieve compliance.



Explore GLBA Report Board

(You will be redirected to AdminDroid demo to view ReportBoard)

Outline of GLBA Compliance Report Categorization

User Security Management

Maintain the user's security by verifying their activities, failed logins, authentication details, etc., in your organization.

- Identify Users and Details (8 Reports)
- Review User Activities (11 Reports)
- Monitor Users' Failed Logins (7 Reports)
- Examine User Authentication Details (9 Reports)

Configuration Management

Monitor the changes made in the various configuration to avoid any unnecessary changes and to secure your organization.

- Review System Configurations (22 Reports)
- Monitor Configuration Changes (7 Reports)
- Verify User Privileges and Application Details (8 Reports)

Inventory & Classification of Assets

Review the various resources, devices, software installations used by the users in your organization.

- Monitor User Mobile Devices (6 Reports)
- Review Device Usage (4 Reports)
- Manage Software Installations (3 Reports)
- Manage System Resources (4 Reports)

Risk Identification

Identify the risks happening in your organization to take necessary steps for avoiding the data loss.

- Review File Access Requests (8 Reports)
- Monitor User Privileges (10 Reports)
- Review Anonymous and Company Links (10 Reports)
- Monitor Risky Logins (5 Reports)

Risk Measurement

Monitor the activities which may cause any risks in your organization like file activities, threats, alerts, privilege changes, and more.

- Track File Activities (12 Reports)
- Manage Threats and Alerts (11 Reports)
- Monitor Membership Changes (5 Reports)
- Monitor Ownership Changes (9 Reports)
- Detect Accessed Links and Mailboxes (6 Reports)
- Verify Admin Privilege Changes (4 Reports)

How can AdminDroid help implement other Security and Compliance requirements?

Apart from aligning with GLBA security standards, AdminDroid also offers various security controls to ensure compliance with your Microsoft 365 Environment.

We have listed here the other security controls using which you can establish conformity to Cloud Environment regulations.



AdminDroid

Our mission is to solve everyday challenges of IT admins and save their time. We strive to provide admin-friendly software with a user-friendly interface, at a budget-friendly pricing. Try AdminDroid, and you'll love how it simplifies your Microsoft 365 management!

For a live demonstration of our flagship tool, AdminDroid Microsoft 365 Reporter, visit below.

